Meeting the Challenges of Designing the Kauffman Firm Survey: Sampling Frame, Definitions, and Questionnaire Development, and Respondent Burden

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### **Presentation Overview**

OBJECTIVE: Describe KFS survey development

Topics Covered:

- KFS Goals
- Highlights of key challenges Sample design Definition of "new business" Questionnaire development Respondent burden

Lessons Learned



# Kauffman Firm Survey (KFS) Background

- Sponsored by the Ewing Marion Kauffman Foundation
  - http://www.kauffman.org
- Longitudinal survey of new businesses
- Survey development began May 2004
- Baseline Survey began January 2005, annual follow-up surveys in 2006 and 2007



# Kauffman Firm Survey Goals

Overall Goal: Study entrepreneurship

Define "new business"

- Identify patterns of new business development and sustainability
- Provide longitudinal information
- Inform policy decisions and academic analysis



## Methodological Challenges Addressed

Sample frame and design

Criteria for a "new business"

Key questionnaire items

Response rates

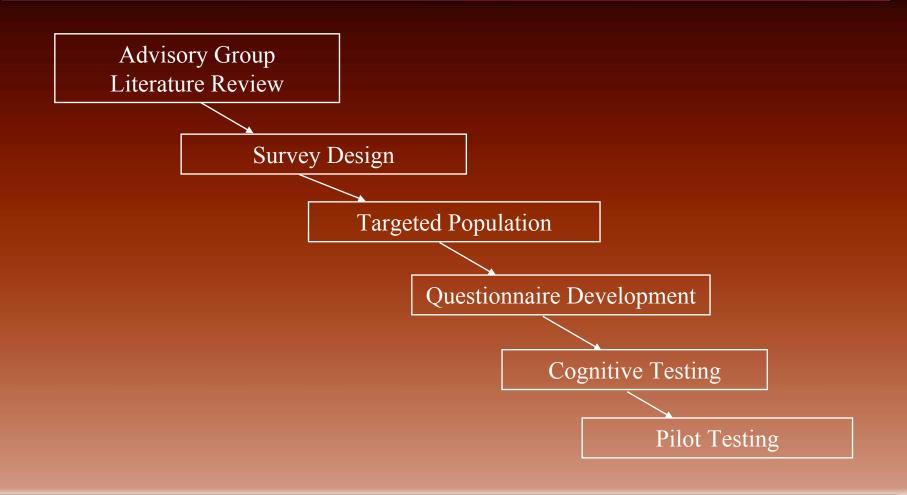


# **Original Survey Design**

- Sample: businesses listed for the first time in the Dun & Bradstreet database
- Respondent: nonpassive business owner
- Questionnaire: core items from the 1992 Economic Census



# Steps in the KFS Development Process





# **Advisory Group Activities**

- Planning meeting
- On-going meetings and consultation
- Questionnaire development (Delphi Process)
- Designated Principal Investigator
- Kauffman Symposium on Entrepreneurship Data



# Sample Design

#### Evaluation of Dun & Bradstreet

 Control on key factors: technology and women-owned businesses



## **Selection Criteria**

- Targeted population
  - Confirm start year for "pure" cohort
  - Business actions: legal status, EIN, income tax report, unemployment insurance, FICA
  - Business not individual information



### **Questionnaire Development**

- Survey and literature review
- Advisor group question recommendations
- Draft questionnaire review



### **Test Process**

Cognitive Interviews
Pilot Test 1-A
Pilot Test 1-B
Pilot Test 2



## Pilot Test 1-A

- Objective: Eligibility criteria incidence; D&B sample confirmation; business status Method: D&B 2003 sample frame; telephone interviews
- **Results:**

Eligibility	2003 First Paid: UI FICA	12% 20%
D&B confirmation	D&B Women owners D&B Men owners	85% 91%
>Business status	Active	93%

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## Pilot Test 1-B

- **Objective: Additional eligibility criteria incidence**
- Method: Telephone re-contact of Pilot Test 1-A respondents
- **Results:** 
  - ≻ Has a legal status 77%
  - Employer Identification Number 52%
  - > 2003 IRS Schedule C 52%



## Pilot Test 2

Objective: Eligibility incidence; questionnaire pretest; incentive and web experiments

**Method: CATI and web completes** 

Results: 36 percent incidence; 50 minute average CATI complete; \$50.00 increases response; web completes 30%

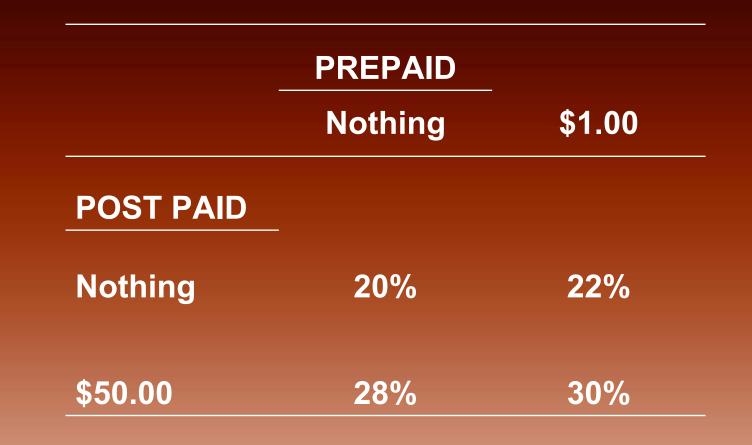


# New Business Eligibility Criteria

	Pilot Test 1A	Pilot Test 1B	Pilot Test 2	Final
Legal Status		X	X	X
EIN		X	X	X
IRS Schedule C or C-EZ		x	x	X
Paid State unemployment insurance taxes	X		X	X
FICA Payments	x		x	X

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# **Incentive Experiment**





### Lessons Learned

Sample Frame

New Business definition

Questionnaire items

Survey Administration



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